

Grand Junction Housing Authority (GJHA) Message to Residents,
Clients and Community Partners – COVID-19 Update and Response,
March 18, 2020



The Grand Junction Housing Authority Team has been closely monitoring the evolving COVID-19 situation. As guidance is provided and updated from national, state and local government agencies, finding the proper balance in providing needed services and the health and safety of our staff, residents and clients is our top priority. Our goal is to limit the exposure of the virus to our staff, clients, residents and the community.

While the situation will continue to evolve, as of today, GJHA is taking the following steps:

- Effective Wednesday, March 18, 2020, at 8:00 a.m., the GJHA Main Office and all staff offices at various properties will be closed for general access. Signage has been posted to instruct clients and residents how to communicate with the GJHA Team.
 - Applications for assistance and existing client correspondence will continue to be accepted. Applications and change forms are available outside the front door of the GJHA Main Office. Once completed, the application can be placed in the drop box in the same location, and staff will process applications timely.
- GJHA staff have been instructed to conduct business by telephone and other electronic means as much as possible, including working from home when appropriate. Staff are encouraged to follow guidance from the Centers for Disease (CDC), Colorado Department of Public Health and Environment (CDPHE) and Mesa County Public Health (MCPH) regarding social distancing, staying home when CDC-indicated symptoms are present and/or if a person has been in contact with someone who presents CDC-indicated symptoms. Currently the CDC-indicated symptoms are fever, coughing or shortness of breath.
- All non-essential travel for staff is being discontinued until further notice.
- Emergency situations at GJHA properties will be handled appropriately. GJHA employees will only enter tenant units as the Maintenance or Property Management Team assesses each situation accordingly. All non-emergency work orders will be addressed when GJHA resumes normal business patterns.
- Rent payments will not be accepted at the Property Managers' offices. Residents can use the PayLease system, drop payments in the drop box at the GJHA Main Office or mail them via the US Postal Service.
- Community partners providing services to GJHA residents will continue to have access at GJHA properties. We urge staff of all partners to follow the guidance set by their employer, and to keep the health and safety of GJHA residents in mind as services are provided.
- As the situation evolves, updates will be provided via the GJHA website, www.gjha.org, and posted at GJHA properties.
- For additional information contact us at 970.245.0388 or visit www.gjha.org